

### **MANUFACTURING**

# Food & Beverage Company Increased Shipping Volumes by 30%

3:1
Return on Investment

#### **CHALLENGE**

# Drive productivity improvements **during** rapid growth

Rapid growth meant that the continuing success of our client's strategy depended upon improving multiple facets of the company's operations simultaneously while significantly improving margins, cycle times and product quality assurance.

#### **OUR FINDINGS**

### Identified 5 items for improvement

- Poor planning and scheduling was affecting the organizations' ability to meet customer commitments
- There was a significant opportunity to improve margin contribution from their core products
- Opportunities were identified across all production lines for cycle-time reductions
- High internal cost of poor quality
- Multiple locations having all started with standardized processes had created "local" process workarounds that drove considerable inefficiencies across the value-stream

#### SECTOR

Food and Beverage

#### Project

Driving Productivity

#### REFERENCE

16-MP

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#### **IMPLEMENTATION**

## We focus on 5 areas to drive productivity improvements

#### **Environment, Health & Safety**

- Established basic EHS management system to drive safety behaviors
- Implemented processes and systems to track and manage safety observations/actions
- Improved safety programs to drive employee participation

#### **Production Operations**

- Installed a work management process and a production loss accounting system
- Implemented a material and production scheduling process
- Installed short interval controls on key production parameters to ensure each shift operated in a similar manner

#### **Maintenance and Reliability**

- Implemented improved planning and scheduling processes to drive efficiency
- Completed equipment RCAs and FMEAs to improve the reliability of bad actors and critical equipment

#### **Organizational Effectiveness**

 Developed an organizational structure, including roles & responsibilities with clear accountabilities and lines of reporting

#### **Production Scheduling**

- Implemented new scheduling process to leverage correct product sequencing and campaign lengths
- Integrated inventory management into the scheduling process to reduce obsolete inventory

#### **RESULTS**

### All delivered at a 3:1 client ROI

**Annualized savings** 

\$9M

Increase in shipping volumes

30%

Reduction in off-specification products

45%

Increase in productivity

20%





It was incredibly difficult when we first started, trying to get the leadership team and the organization as a whole on the same page, but we did persevere thanks to the efforts of your team and the time and effort you spent working on the shop floor...which funnily enough is exactly what you promised.

**Global Procurement Director**